Enquiry
Oracle Banking Trade Finance Process Management
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Enquiry

Enquiry of contracts stored in back office and mid office are now enabled in OBTFPM application. User can view the complete details of the contracts on selection of the particular contract.

The user can view the Incoming SWIFT message through Back office query.

Enquiry screen displays all messages details in 'All Message' tab and view Incoming Message details Post Handoff the task from OBTFPM.

In the subsequent steps, let's see the steps to make an enquiry for the contracts available in back office and mid office:

1. Select **Trade Finance> Enquiry**

2. Select the Query type from the following available options:
   - Back Office - LC Query
   - Back Office - LC Amnd Query
   - Back Office - LC Drawing Query
   - Back Office - Document Collection Query
   - Mid Office - LC Query
   - Mid Office - LC Drawing Query
   - Mid Office - Document Collection Query
   - Mid Office - Guarantee/SBLC Query
   - Mid office - Shipping Guarantee Query
   - Mid office - Guarantee Claim Query
   - Back Office - Facility Query
   - Guarantee/SBLC Query

3. Provide the LC Reference Number/Bill Reference Number /Guarantee/SBLC Number (for Guarantee/ SBLC Query). Alternately, user can search the LC Reference Number/Bill Reference Number from the LOV. In LOV search/advanced LOV search, user can input following values for the search:
   - Documentary Reference Number/Drawing Reference Number
   - Applicant/Customer ID
   - Currency
   - Amount
   - Value Date
   - User Reference Number/LC Reference Number

4. Select the contract. The contracts for various query types will be displayed.

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Reference and Feedback

References

For more information on any related features, you can refer to the following documents:

- Process Code Maintenance User Guide
- Queue Maintenance User Guide

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